ATTN: Drummond Group, LLC
13359 North Hwy. 183
Suite B 406-238
Austin, TX 78750

May 17, 2016
DAW SYSTEMS, INC.
ScriptSure EMR v9.5

MANDATORY DISCLOSURE LETTER

To Drummond Group:

For public release and exact language used for our website and marketing distributions:

Depending on the needs of the users of the certified product listed above, ScriptSure EMR v9.5 users will face the following type of additional costs, contract obligations and technical and practical limitations in many deployments. Please consult your sales representative for more information. The table below and additional text indicates costs that a user should be aware of and can expect as well as contracts, disclosures and limitations.

This language is available and displayed on our website here: http://dawsystems.com/emr.html

COSTS & LIMITATIONS

Users of ScriptSure EMR will face the following type of costs in many deployments. Please consult your sales representative for more information. The table below shows costs that a user can expect:

Cost related to ScriptSure EMR application	Costs
Costs/Fees to Use the Certified Software	*Users can purchase the software as a monthly license, annual license or a flat purchase with continual annual support. Licenses are per user and differ based on whether the user is provider or non-provider. A provider for purposes of calculating license is any user that has an active DEA or*

	NPI number entered into their ScriptSure profile. Monthly and annual license purchases can expect monthly or annual charges at the rate with any discounts extended for use of the software. Each DEA-licensed user incurs a charge. For flat purchase, users incur an initial charge for the software and are expected to pay support fees on the anniversary date reflective of 15%-25% of the original cost. In other words, the annual fee is per account and not per user. The licenses fees and annual support charges give end user access to product updates, database updates, version upgrades and fixed and technical support.
Required 3rd Party Software	The computer that is using ScriptSure EMR must have Microsoft Office (Word and Excel) installed on the computer in order to print or view many reports from the EMR. In addition, Microsoft HealthVault is used for the patient portal and end user must consent to the terms and conditions of Microsoft for that product. Daw Systems, Inc. offers HealthVault directly to end users so each user/individual that wants to use the HealthVault Portal must create a user account and login with Microsoft HealthVault site. Daw Systems has executed a Business Assoc. Agreement with Microsoft HealthVault. Usage of 3rd party products and the Daw Applications is limited to the US.
Support	On-going annual support fee for flat purchase or annual purchase account is a percentage of the overall initial cost of the account; the account is assessed a support fee and that is added to the per user annual fee for each provider user and any fees assessed to non-provider user(s). Support fees are integrated into the monthly fees if the product is licensed in that way.
Drug Database Usage	There are continual fees for use of the drug database that is separate and distinct from annual support. This amount is included in monthly fees, but not flat purchase. Drug database usage is a per provider user fee.
Document Storage	Daw Systems offers document storage capability in the ScriptSure EMR. There is no additional cost or fee charged by Daw Systems when the users elects to locally store on an internal server the documents that are

	uploaded or stored in ScriptSure EMR. Daw Systems has partnered with Google Drive to office offsite, cloud-based storage. Google drive charges a monthly (or optional yearly) fee for use of the Google Drive and is paid directly to Google. Use of Google Drive requires users to sign a BAA and use a unique business URL when setting up the Google account for business.
Optional Prescription Printing	*One-time costs for prescription-sized printer and continual costs for secure prescription paper as needed.*
Setup and Installation	*Initial one-time setup fees for each Provider user and fees for locations with more than 3 computers.*
Reinstallation	*One-time fees for reinstallation on individual computers.*
Optional: Offsite Backup service and software	*One-time software fee plus annual fees for storage of the data (see document storage above).*
Custom report generation	*One-time fee.*
Custom export of patient data for migration	*One-time fee.*
3rd party integrated apps in ScriptSure	*ScriptSure contains the ability to add 3rd party applications. These applications typically carry monthly fees for their use.*
Data Interfaces	*Custom programming to interface to 3rd applications for sharing data is typically a one-time fee, but in certain circumstances can carry annual maintenance fees depending on complexity.*

E-Prescribing Controlled Substances	*For users that would like to electronically prescribing controlled substances (EPCS), there are nominal additional monthly or annual fees and there is a requirement to purchase a 2-factor authentication hard token device or soft token for secure sending; additional cost for the token may need to be paid to third parties for these security tokens. Daw Systems, Inc. assists in obtaining or provides links to end users on where to first get identity proofed for EPCS and to order the token. In circumstances where a link to obtain a token is from a third party, you will need to pay that third party directly and accept their terms of use for the token.*

Cost for Meaningful Use Certified Products	*The ScriptSure EMR v.9.5 product that is ONC-ATCB certified for Meaningful Use does not carry additional costs for the Meaningful Use certification to you as an end user.*

Contracts & Limitations

All users must sign a contract for use of the ScriptSure products. The term of the contracts can be for 6 months, 12 months or shorter/longer durations under certain circumstances.

ScriptSure EMR requires the usage and contracting with Microsoft HealthVault for patient portal. End users must contract directly with Microsoft HealthVault when signing up and using the HealthVault Patient Portal connectivity.

For users that would like to leverage document storage, you can select Google Drive for an online storage provider. This requires contracting with and pay fees directly to Google.

All users must accept End User License Agreement (EULA); available to users prior to purchase.

ScriptSure functions on Windows-based computer and tablets.

The ScriptSure EMR v9.5 certification from ONC-ACB is limited to ambulatory care settings.

Any users that want to EPCS must undergo identity proofing by answering personal financial questions and purchase a security device and security certificate. Daw Systems, Inc. will link or assist end user to where the identity proofing and token purchase can occur; this may be through 3rd party security companies that ID proof and issue tokens.

Microsoft Office, including Word and Excel are required for printing certain documents and reports in ScriptSure. Microsoft is not included in the ScriptSure software purchase and must be purchased separately at the end user's cost.

You can view the mandatory disclosure statement here also:

Adam Forman
COO/GC
Daw Systems, Inc.
585 Troy-Schenectady Road
Latham, NY 12110
866-755-1500